Rate Limit Change Request

Case Number:

| **Fields** | **Values** | **Notes** |
| --- | --- | --- |
| Products & Service Name |  | e.g., BIM 360 Docs, Data Management API |
| Environment | Production |  |
| When do you need this by? | e.g., Jan 31, 2021 | The latest possible date that this specific request should be completed. |
| Business Case | <Business justification> | Describes the current issue and why a limit increase is needed.  Include the impact of accomplishing or missing this rate limit change on the given requested deadline. |
| Forge App Key | ... | The Forge client ID to apply this rate limit for |
| Forge App Name | ... | Name of the Forge app above. This will also be used for our tracking. |
| Contact | <Name(s) and e-mail address/es> | Contact person(s) |
| Endpoint | <List of endpoints> | Which endpoints to apply the rate limit for |
| Rate limits | For every endpoint row above:   * Current rate limit =  If this is unknown to you, feel free to ask forge.help or leave blank. * New rate limit =  The new rate limit you would like to have for this endpoint. | The new rate limit requested. This is per minute (RPM).   * Increasing rate limit may take time since we need to review outgoing rate limits to downstream dependency services. In some cases, we will need to ask downstream to increase first before we can accommodate the requested rate limit. * Decreasing is faster as this does not need downstream rate limit review. |
| Forecast | <3 month forecast for the endpoints> | Optional. If we can set rate limits to account for growth for the next 3 months, this will help us reduce the frequency to update+deploy+verify and save all involved parties time. |